

Silver Strand Promotional Ambassador

Community Legal Education Programme for the Elderly

銀“法”推廣大使 – 長者社區法律教育計劃

Report on Knowledge Exchange (KE) Funding Deliverables for Strategic Impact

2023-24

Project Coordinator: Professor Anne S.Y. Cheung
Law and Technology Centre, Faculty of Law
Project No.: KE-SI-2023/24-37

Strategic Theme:

Community Engagement for Governance and Law



LAW & TECHNOLOGY CENTRE
The University of Hong Kong

Community



Family

Youth



Senior

This project aims to: empower the **elderly community**'s capacity (inclusive of the elderly, the middle-aged (50+ to 70) & their caregivers) in **identifying potential legal issues** in their everyday lives and help them in **utilizing various online / offline legal resources** to resolve these issues *through*:



01.

Providing easily accessible legal information by leveraging on our existing platforms and newly developed AI-technology

02.

Organizing an in-depth and sustained community legal training programme to train up elderly into silver strand promotional ambassadors

03.

Co-organizing online and physical public legal talks with our community partners and silver strand promotional ambassadors

04.

Co-organizing community outreach and CLIC kiosks in elderly centers with ambassadors and community partners.

Project Summary



KEY outcomes and impact

The Silver Strand Ambassador Programme has successfully empowered the elderly community, caregivers, and medical professionals to recognize and address legal issues in their daily lives and work. The initiative focused on four key outcomes: **(1) strengthening support, (2) enhancing capacity, (3) promoting better utilization of trustworthy legal information and (4) strengthening a sense of community**. After nine months, the programme has achieved positive impacts by providing easily accessible legal information, in-depth community legal training, organizing online and physical public legal talks and conducting community outreach activities.

The project has strengthened support for the elderly community by improving access to legal information and resources, addressing three major themes: Three Instruments of Peace (3IoP), common scams targeting the elderly, and end-of-life (EoL) arrangements. The programme **created 72 new pieces of content** and **updated 52 existing ones** on the Community Legal Information Centre (CLIC) website and Integrated them to the CLIC Recommender, organized **5** public legal talks attended by **663** participants, and conducted **6** community outreach talks in elderly community centres attended by **190** participants.

The ambassador training programme was designed to establish enduring capabilities for both ambassadors and participants in legal talks and community outreach activities. By partnering with Hong Kong Christian Service (HKCS) and the Hong Kong Society for Aged (SAGE), the programme trained 21 individuals from diverse backgrounds, ages 50 to over 70. These sessions covered basic legal knowledge on three key themes and how to use CLIC and the CLIC Recommender to access reliable legal information.



知識交流的影響 成果和影響

是次計劃成功賦予長者社區、護理人員和醫護專業人員在日常生活及工作中識別和應對法律問題的能力。本計劃聚焦於四個主要目標：**(1) 加強長者支援、(2) 建立專業能力、(3) 推廣更有效地利用可信賴的法律資訊及(4) 加強社區意識**。這九個月的實施過程中，計劃通過提供易於獲得的法律資訊、深入的社區法律培訓、舉辦線上和實體公開法律講座及舉辦社區外展活動顯著地提升了社區的法律意識和應對能力。

本計劃透過改善長者社區法網法律資訊及一系列活動，加強了對長者社區的支持。本計劃主要聚焦於三大主題。第一主題是「平安三寶」，涵蓋三份對老年及晚期臨終照顧至關重要的法律文件：遺囑、持久授權書和預設醫療指示。第二主題是「常見騙案」，針對常見的長者詐騙行為，讓銀髮族能夠保護自己。第三主題圍繞「告別人生」，以提倡對預設照顧計劃和與死亡相關的法律事宜作出明智決策。是次計劃成功在社區法網及長者社區法網上**新增共72篇內容、更新了52篇現有內容**並將新內容融入社區法網內容推薦系統。此外，是次計劃亦舉辦了**5場公開法律講座**，共有**663**名參加者，並在長者社區中心進行了**6場社區外展講座**，共有**190**名參加者。

是次大使培訓計劃旨在為大使及法律講座及社區外展活動的參加者建立持久的能力。通過與香港基督教服務處和香港耆康老人福利會合作，本計劃為來自不同背景、年齡介乎50至70歲的長青族群提供培訓。這些課程涵蓋了三個主要主題的基本法律知識，以及如何使用社區法網和社區法網內容推薦系統來獲取可靠的法律資訊。





3 Major Themes

Theme 1: Three Instruments of Peace (3IoP)

- Focus on three critical legal documents:
 - Wills
 - Enduring Powers of Attorney (EPA)
 - Advance Medical Directives

Theme 2: Protecting the Elderly from Scams

- Addressing common scams targeting the elderly
- Equipping the elderly with knowledge for self-protection

Theme 3: End-of-Life (EoL) Arrangements

- Ensuring informed decisions about advance care planning
- Addressing legal-death-related matters





New CLIC Pages

(Page Views: 131,000+)



CLIC Pages Updated

(Page Views: 242,000+)



Topics

1. Reverse mortgage
2. Public housing issues
3. Probate
4. Taking care of a mentally incapacitated person: Guardianship or Committee
5. Care by residential care homes for elderly persons
6. Maintenance & safety of property
7. Redevelopment and acquisition of property
8. Social welfare for the elderly

Community Legal Information Centre (CLIC)



CLIC Recommender (CRec)

Features:

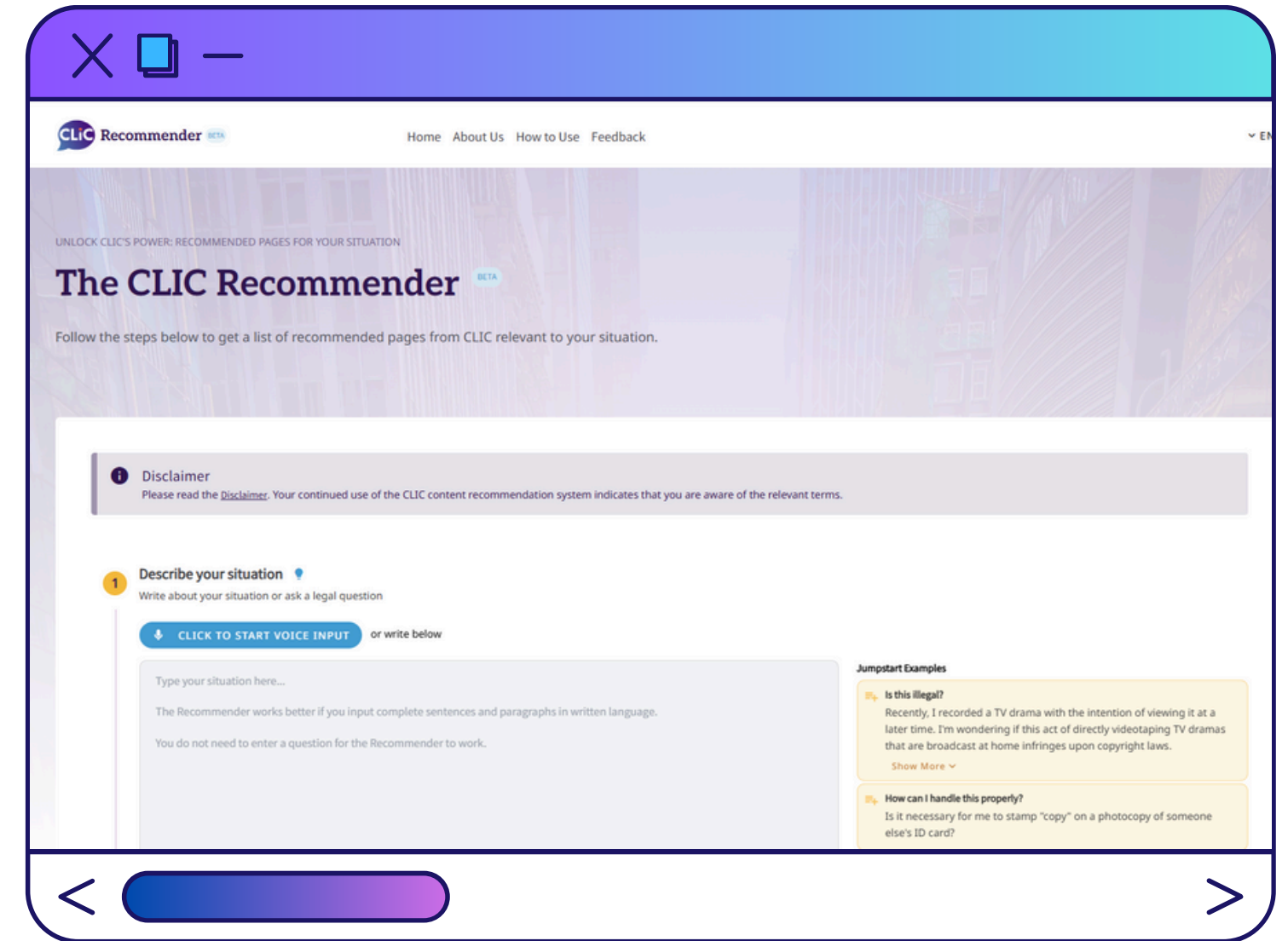
- AI-Powered System:
 - Analyzes users' input (legal scenarios or questions)
 - Recommends relevant CLIC pages

Benefits:

- Enhanced User Experience:
 - Easier for individuals to find needed information quickly

Value to Silver Strand Ambassador Programme:

- Ambassadors' Assistance:
 - Better assists seniors and caregivers in addressing legal issues



<https://clic.org.hk/app/recommender>

Visitor Count:

760

(From 5/6/2024 to 30/6/2024)



LAW & TECHNOLOGY CENTRE
The University of Hong Kong



21 Silver Strand Ambassadors

6 Ambassador Trainings

We have partnered with key community organizations such as the **Hong Kong Society for the Aged** and **Hong Kong Christian Service** to recruit ambassadors who play a vital role in our outreach efforts.

These ambassadors were trained by professionals, including:

1. **Sherlynn Chan**, Founding Chairman of MIP Care Resources Connect (MIPCRC) and Partner at Deacons;
2. **Eric Cheung**, Principal Lecturer and Director of Clinical Legal Education of HKU's Faculty of Law and;
3. **Ming Tai**, Founder of Lives Are and a funeral director

Additionally, we provide in-house outreach deployment training for our ambassadors to prepare them for outreach events and moderation.



6

Outreach Talks and CLIC Kiosks

Theme: 3IoP Sharing Session and Legal Information Kiosk

01. Bliss OPlus

Date: April 4, 2024 (Mon)
Time: 2:00 - 4:00 pm

03. Fortune OPlus

Date: May 13, 2024 (Mon)
Time: 2:00 - 4:00 pm

05. SAGE Chai Wan District Elderly Community Centre

Date: May 28, 2024 (Tue)
Time: 10:30 am - 12:00 pm

02. Shun Lee OPlus

Date: May 6, 2024 (Mon)
Time: 2:00 - 4:00 pm

04. Un Chau OPlus

Date: May 20, 2024 (Mon)
Time: 10:00 am - 12:00 pm

06. SAGE Eastern District Elderly Community Centre

Date: June 14, 2024 (Fri)
Time: 2:30 - 4:00 pm



5 Public Legal Talks

663 Total Participants

01.

安享天年必修科：平安三寶基礎班

- Speaker: Ryanne Lai
- Date: April 20, 2024 (Sat)
- Time: 2:30 - 4:30 pm
- No. of attendees: 100

Lecture Focus:

- Introduction to the 3IoP



02.

平安三寶進階班：護老與精神健康法律

- Speaker: Sherlynn Chan
- Date: April 27, 2024 (Sat)
- Time: 3:00 - 5:00 pm
- No. of attendees: 180

Lecture Focus:

- A closer look at the 3IoP
- Guardianship Committee
- How family members can apply for Special Needs Trust for individuals with special needs



03.

好生好死：告別人生法律事

- Speaker: Ming Tai
- Date: May 4, 2024 (Sat)
- Time: 11:00 am - 1:00 pm
- No. of attendees: 90

Lecture Focus:

- Handling Posthumous Affairs:
 - Procedures involved
 - General funeral procedures
 - Passing away at home/nursing home
 - Organ donation
 - Dealing with the deceased's remains



5 Public Legal Talks

663 Total Participants

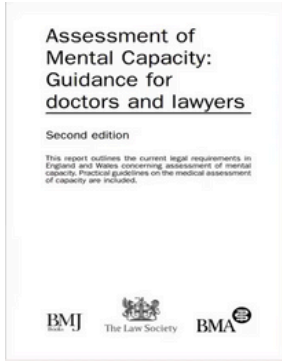
04.

法律與老年醫學：醫生如何為法律文件訂立人評估精神行為能力？


- Date: May 6, 2024 (Mon)
- Speaker: Dr Jess L. M. Leung
- Time: 5:30 – 7:00 pm
- No. of attendees: 213

Lecture Focus:

- Ascertaining mental capacity for legal documents
- Raising awareness among medical and social work professionals about the Three Instruments of Peace
- Emphasizing the vital roles in making these legal documents



Summary of points to doctors



- Ax requires some knowledge of the person (ethnicity, cultural, religious values and social situation)
- Capacity is a **legal concept**: doctors must be clear about the relevant legal test and should ask a lawyer to explain it, if necessary. Capacity is ultimately a question for the courts to answer.
- Every person is entitled to **privacy and confidentiality**, but it may be necessary to seek views from others with professional and personal knowledge of the individual/specific decision in question (**e-Health**)
- By witnessing the document, it may be inferred that the **doctor is confirming the patient's mental capacity** to make the document
- Any medical opinion about capacity is **open to legal challenge** and the doctor can be called to give evidence in court → keep careful records of the steps taken in assessing capacity

6 May 2024 15

5 Public Legal Talks

663 Total Participants

05.

Graduation Ceremony cum Ambassador Legal Talk

- Date: 18 May 2024 (Sat)
- Time: 11:00 am - 12:30 pm
- No. of attendees: 80

Highlights:

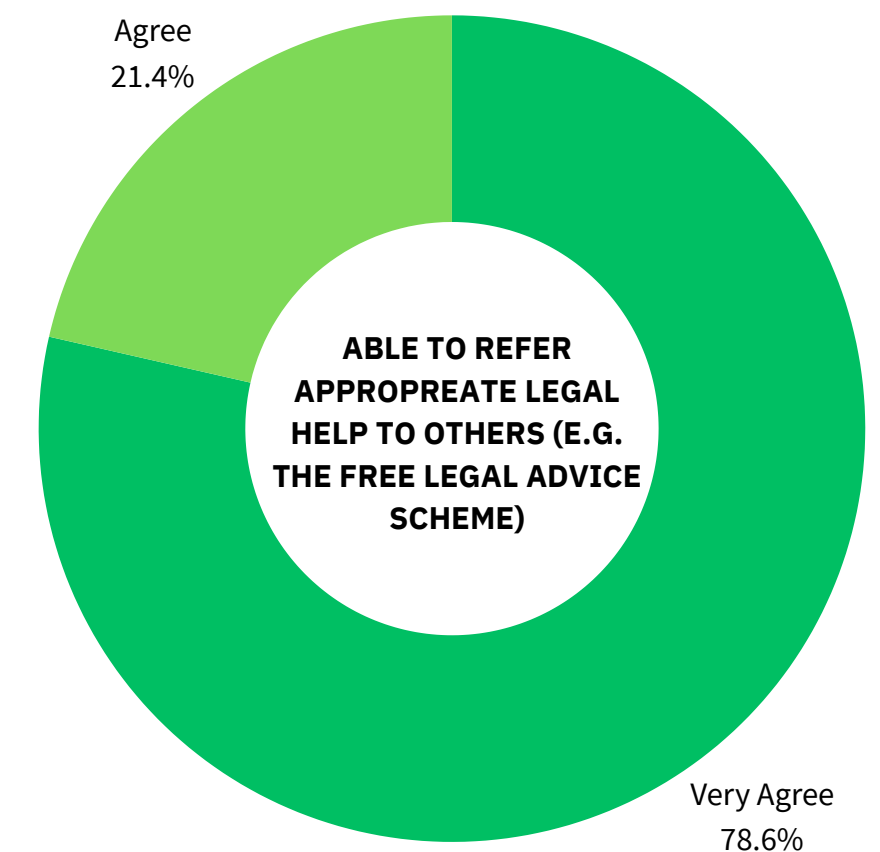
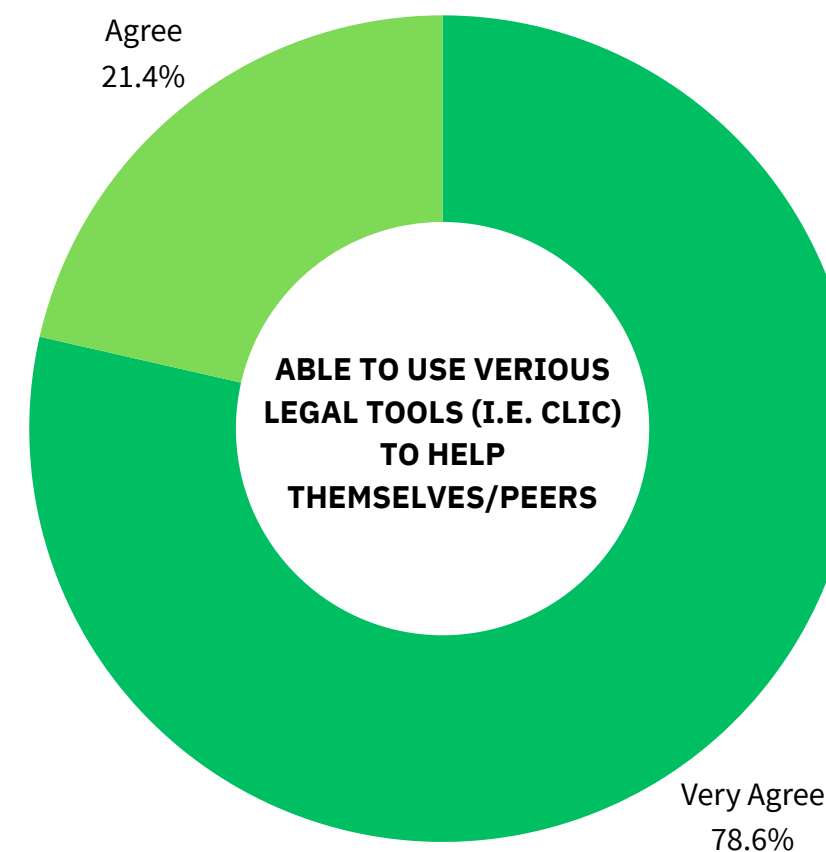
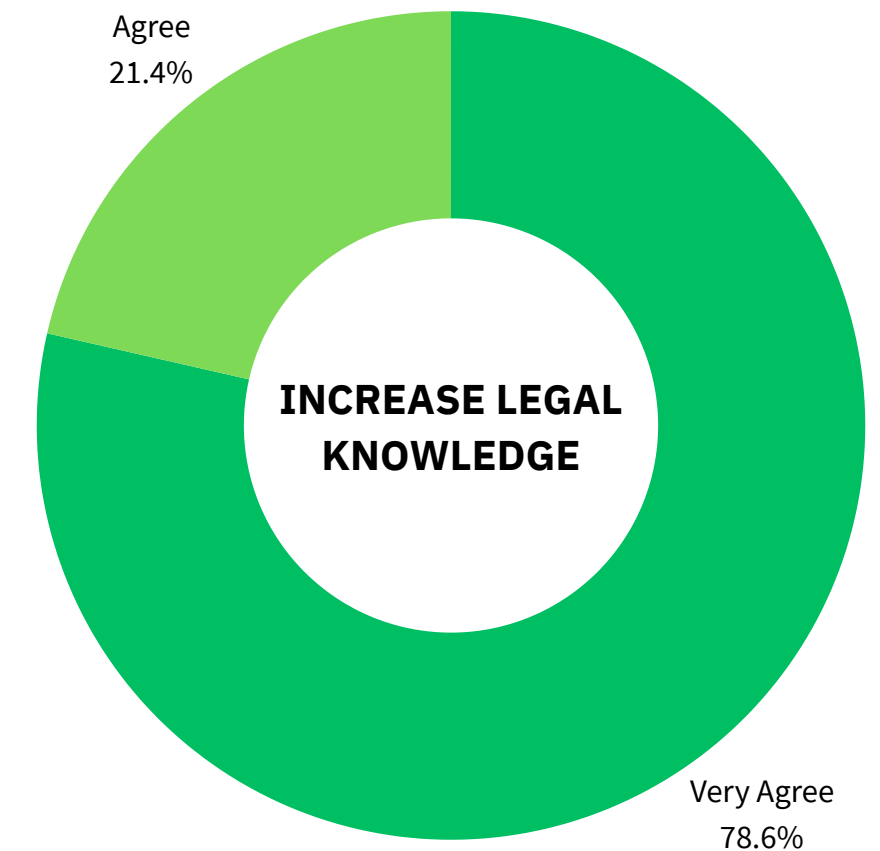
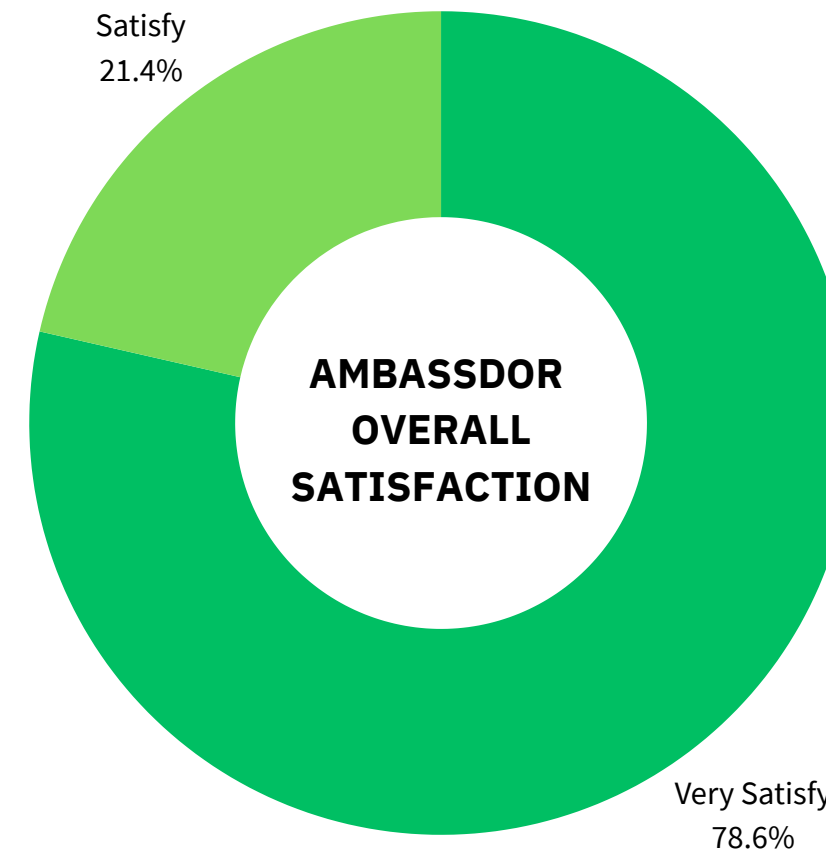
- Ambassadors' Showcase:
 - Delivered a taster lecture on the 3IoP
 - Demonstrated use of CLIC
 - Showcased CLIC Recommender in community outreach efforts



Our Impact

Ambassador Survey Responses (n=14):

- 100% Satisfied with programme
- 93% expressed high satisfaction with programme's effectiveness in enhancing understanding of legal issues related to elderly and using legal resources like CLIC and CLIC Recommender
- 100% agreed they could assist peers in finding free legal advice post-training
- 100% willing to participate in future ambassador programmes, regardless of focus





「講者非常專業。內容充實。上課環境舒適。整個計劃安排妥善」
“The speaker was very professional. The content was substantial. The classroom environment was comfortable. The entire program was well-organized.”

(Female, retired civil servant, age 65+)



「課題好迎合現今社會問題 人口老齡化 平安三寶要諗好」
“The topics were very relevant to current societal issues, such as population aging. It's important to think carefully about the Three Instruments of Peace.”

(Female, worked in the finance sector, age 60-65)

Our Impact

Comments from the ambassadors



「醫療指示的議題，坊間講員較多是醫護人員，今次由法律角度去認識，比較全面認識三宝👍」

“The topic of medical directives is often addressed by healthcare professionals. This time, we learned about it from a legal perspective, which provided a more comprehensive understanding of the Three Instruments of Peace. 👍”

(Female, worked in the I.T. sector, age 60-65)



“Good progress to spread the law knowledge and AI app to the public”

(Female, worked in the I.T. sector, age 60-65)



Our Impact

Recognizing our efforts in promoting Advanced Care Planning, SAGE has acknowledged our work throughout the programme, acknowledging our Centre as a long-term collaborating partner. Professor Anne Cheung, the Project Coordinator of this project, received a token of appreciation for the Centre from SAGE on June 22, 2024.



Posters

香港大學
法律與科技研究中心

HKU LAW

CLIC 社區法網

安享天年必修科 平安三寶基礎班

平安三寶是什麼？
如何利用平安三寶準備
未來財務和醫療需要？
如何設立平安三寶？

日期：2024年4月20日 (六)
時間：下午2時30分 - 4時30分
地點：香港大學鄭裕彤樓11樓

黎曉洋律師主講
遺善最樂共同創辦人

費用全免、老少咸宜！

掃碼報名




香港大學
法律與科技研究中心

HKU LAW

CLIC 社區法網

平安三寶進階班 護老與精神健康法律

沒有設立平安三寶有什麼後果？
監護人和產業受托人有什麼分別？
什麼是特殊需要信託？

日期：2024年4月27日 (六)
時間：下午3時 - 下午5時
地點：香港大學鄭裕彤樓2樓

陳連基律師主講
的近律師行合夥人
精神健康資訊匯
創會主席

費用全免、老少咸宜！

掃碼報名




香港大學
法律與科技研究中心

HKU LAW

CLIC 社區法網

好生好死 告別人生法律事

什麼是法律上的非自然死亡？
院舍離世的先人
是否一定要經由法醫解剖？
在香港有什麼不同的殯葬選擇？

日期：2024年5月4日 (六)
時間：上午11時 - 下午1時
地點：香港大學鄭裕彤樓11樓

鄭梓樂先生 (明泰) 主講
殯儀策劃師
社企人生事創辦人

費用全免、老少咸宜！

掃碼報名




香港大學
法律與科技研究中心

HKU LAW

CLIC 社區法網

法律與老年醫學： 醫生如何為法律文件訂立人 評估精神行為能力？

講座簡介
此研討會旨在為醫學專業人士，
尤其是家庭醫學和社區老年醫學
領域的人士，提供所需的知識和
技能，以進行有效的精神能力評
估，並應對有關精神能力與訂立
法律文件的複雜問題。



廣東話主講 歡迎任何人士參加

日期：2024年5月6日 (一)
時間：下午5時30分-7時
地點：ZOOM 線上講座

梁琳明醫生主講
精神科專科醫生
香港中文大學
名譽臨床副教授
精神健康資訊匯
共同創辦人

普通科醫生CME：2分
(香港大學醫學院參考編號24005)
專科醫生CPD/CME：
(參考編號：AA09920)

瀏覽涵蓋主題
掃碼報名及

香港大學
法律與科技研究中心

HKU LAW



CLIC 社區法網

香港大學法律與科技研究中心 長者社區法律教育計劃 銀「法」推廣大使 結業典禮暨大使分享會

日期：2024年5月18日 (六)
時間：上午11時-下午12時30分
地點：香港大學鄭裕彤樓2樓

精美禮品 免費派發！

掃碼報名

銀法推廣大使成果分享
平安三寶法律資訊小學堂
人工智能內容推薦系統
簡介社區法網

青年法網
社區法網
長者法網
家庭法網



Public Legal Talk Recordings

For enduring knowledge exchange impact, we have collaborated with SAGE's Jockey Club OLink Hub to host our public legal talk recordings on their platform.

(Website in Chinese only)

<https://olink.e123.hk/zh-hant>

香港大學法律與科技研究中心 社區法網

讚好 (0) 分享 收藏

長者社區法律教育計劃 - 公開法律講座系列

銀“法”推廣大使
長者社區法律教育計劃
公開法律講座系列

- 一、好生好死：告別人生法律事
- 二、精神健康與法律：平安三寶知多啲
- 三、法律與老年醫學：醫生如何為法律文件訂立人評估精神行為能力？

種類 其他

形式 線上課程

主辦機構
香港賽馬會傲齡匯
The Hong Kong Society for the Aged
香港賽馬會慈善信託基金

關於傲齡匯 興趣班 購物/購買 長壽拍檔 數碼師傅頻道 網上電台

網上電台 節目

遺產繼承法 (更新中)

節目名稱	日期
遺產繼承法(二)：遺囑的常見條款	2024-06-24
遺產繼承法(一)：訂立遺囑	2024-06-17



Summary Video



[YouTube Link](#)



LAW & TECHNOLOGY CENTRE
The University of Hong Kong



Contact Us:

Main



Youth



Family



Senior



LAW & TECHNOLOGY CENTRE
The University of Hong Kong



Community Legal Information Centre 社區法網



lawtech@hku.hk